



J. Esquerda, S.A.

QUALITY AND ENVIRONMENTAL POLICY

The point of departure for our quality and environmental policy is to offer filling and packaging machines for the food industry, chemicals, cosmetic and pharmaceutical products amongst other industries at a competitive price, and to manufacture these machines as friendly as possible with the environment, by also meeting with the needs of our customers. This applies to our productive and auxiliary activities, as well as for any outsourced activities involved in the manufacture process. In order to achieve this, our work bases on the following principles:

- *Use the Quality and Environmental Managing System as a tool to improve continuously our results and to minimize the risks inherent in our activity.*
- *Meet the requirements demanded by our customers and interested parties and detect their needs in order to increase continuously their satisfaction and to reduce the number of claims and complaints.*
- *Monitor the work of our suppliers and subcontractors so that they do not interfere in the quality of products or services and they are friendly environment, and to encourage the improvement of their results as far as possible.*
- *Fulfill the environmental normative concerning our activity as well as the regulations concerning our products, whether they be elaborated by our customers or be binding, and continuously follow up the progress. Also, fulfill any requirements voluntarily assumed.*
- *Improve our efficiency by reducing the costs of non-quality and the wastes typical of the production process, using all necessary material means available.*
- *Provide the necessary staff and training so that our work and our products become part of a continuous improvement process and prevent pollution.*
- *Promote the personnel involvement, since their expertise and knowledge about the developed works are one more resource for everyone's benefit.*
- *Spread the Quality and Environment Policy and its revisions in such a way that all, including our suppliers and any other Group, understand them or particular who may be interested.*
- *Regularly establish and check the Quality and Environmental goals that allow us to fulfill these commitments.*
- *To keep updated to the technological advancements and global communication tools. Also, to keep ourselves informed of pandemic health issues.*

Juan Esquerda Gall
General Manager
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